

# community Pathways

Annual  
Report  
2006

*Healthcare information and wellness tips for healthy lifestyles and better living.*

## Help us ... help them

*Become a Part of the Portage Path Behavioral Health Family*



Maybe it's because many of us have been working together for so long we know each other pretty well (the average tenure for a Portage Path staff member is eight years - nine for our Board members). Or, maybe it's because we genuinely care about the people we work with and the people we care for. In any event, the people at Portage Path Behavioral Health are a lot like a family.

Like a family, Portage Path experienced some trying times in 2006, many of which involved money. While financial times continued to be tough in the ADM system (the ADM Board is our primary funding source, and is essentially operating on a 1997 cost of living baseline), we were able to provide staff with up to a three percent increase in salary, based on merit.

This was made possible for many reasons, most notably the herculean effort turned in by the staff, who bested productivity baselines by four percent. When you consider that we deal with some difficult business realities - the no-show rate for our clients averages 30% - that's a significant accomplishment.

Other factors which helped us remain in the black included our constant efforts to become more efficient, and the re-negotiating of costs for items like healthcare insurance

and transcription.

In 2006, as will be the case into the future, innovation will be a key to Portage Path's continued success. The Medication Clinic, new in 2005, really began to mature in 2006, helping to improve the quality of care for our clients through improved monitoring of medication needs and supplies, and enhancing customer service by eliminating what was previously a multi-step process to change or renew medications.

Clients no longer have to wait 4 to 6 weeks to see their psychiatrists with issues like refills, side effects or medication-related questions, as these are now handled by Advanced Practice Nurses (APN's) in the Med Clinic. (APN's are registered nurses who have attained a masters degree in nursing, taken additional courses in pharmacology, passed an exam, and have experienced a year of supervision under a psychiatrist).

Furthermore, APN's allow Portage Path physician time to be put to better use, by eliminating the need for doctors to handle ancillary concerns and allowing them to concentrate solely on psychiatric issues. Other people are also beginning to notice the positive impact of our new approach. The Med Clinic was the recipient *(continued)*

Headline (continued)

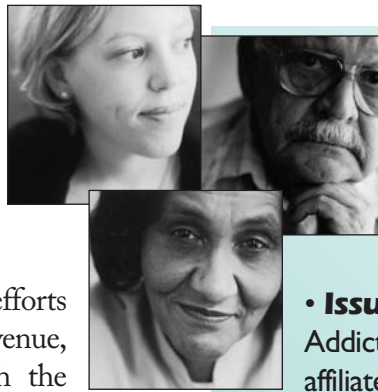
of the 2006 Mental Health Association of Summit County Program Award, presented at their annual meeting in October.

In 2006 we also continued our efforts to seek out new sources of revenue, and received grants from both the Akron Community Foundation and the Gay Community Endowment Fund. Funding received from the Akron Community Foundation helped expand services in our Medication Clinic, and the Gay Community Endowment Fund made possible an eight-week support and education group called "Pride For Life," which focused on the unique mental and physical health needs of those in the GLBT community, with sessions designed to help individuals lead healthier, more productive, more successful lives.

So far in 2007, we have counted on each and every one in the Portage Path family to contribute - some have been asked to give a monetary donation, some have served in a volunteer capacity, and all have been asked to vote for Issue 20 in the November 6 election. In addition, each of us have been encouraged to adopt people we know into the Portage Path extended family and spread the word about what we do and why this work is crucial to the social fabric of Summit County.

The importance of passing this Levy cannot be overstated. Without it, Portage Path is no longer in business. We're asking you to become part of our family, and help us keep services strong for the thousands of clients we serve each year. Please vote for Issue 20 on November 6.

*This Annual Report is dedicated to the memory of PPBH Board Member Rebecca Gilliam. Becky's friendship and guidance will be missed.*



## 20 Reasons to Vote FOR Issue 20:

- **Issue 20** supports the County of Summit Alcohol, Drug Addiction and Mental Health Services Board, a network of 30 affiliated agencies.
- **Issue 20** provides an essential insurance policy for every family in Summit County.
- **Issue 20** helps children who are the tragic victims of physical and sexual abuse. No matter when someone you love needs help,
- **Issue 20** helps provide drug and alcohol treatment and mental health services that work.
- **Issue 20** provides essential mental health services to vulnerable seniors.
- **Issue 20** helps those who are helping themselves recover from addiction and mental illness.
- **Issue 20** makes sure that Summit County takes care of our veterans and their families by providing critical mental health services to soldiers returning from active duty.
- **Issue 20** keeps our community safe with programs that stop young people's drug and alcohol abuse.
- **Issue 20** provides programs that train police to handle people with severe mental illness.
- **Issue 20** supports a 24-hour suicide prevention hotline and the Summit County Suicide Prevention Coalition.
- **Issue 20** helps children get back on track and ready to succeed in school and life.
- **Issue 20** helps fix problems before they start.
- **Issue 20** funds drug and alcohol abuse prevention for thousands of young people.
- **Issue 20** will cost the owner of a \$100,000 home a total of about \$7.60/month—less than the cost of a movie ticket.
- **Issue 20**, a replacement with reduction from 3.05 mills to 2.95 mills, will take effect in 2009 and last for 6 years.
- **Issue 20** makes up for 12 years with no funding increase.
- **Issue 20** invests in the ADM Board's long history of managing taxpayer money responsibly to provide services that work.
- **Issue 20** saves taxpayer money. Drug treatment costs 15 times less than putting someone in jail for a drug related crime.
- A former client of ADM agency services, says: "I support **Issue 20**. I used to be a drain on the community. Now, thanks to ADM services, I contribute as a taxpayer, employee, father and volunteer."
- **Issue 20** is endorsed by organizations and people from all walks of life.



## 2006 service awards

**30 years** Jerome T. Kraker, *President*

**15 years** Bob Bingham, *Deputy Probate PASARR Evaluator*  
 Judy Corcelli, *Medication Department Coordinator*  
 James Crouse, *Vice President of Marketing*  
 Quita McCalister, *Information Systems Assistant*  
 Tim Morgan, *Senior Vice President*  
 Laura Shilling, *Information Systems Manager*  
 Linda Walters, *Quality Improvement Manager*

**10 years** Joyce Beck, *ITS Team Coordinator*  
 Kathy Cockfield, *North Summit Clinic Team Coordinator*  
 Donna Hennigin, *PES Administrative Assistant*  
 Cindy Lormor, *Akron Clinic Team C Coordinator*

**5 years** Letha Bell, *PES Mental Health Technician*  
 Michael Byler, *ITS Therapist*  
 Christine Gossard, *Customer Relations Director*  
 Christy Melert, *Barberton CIRS Team Coordinator*



### Akron Outpatient Clinic

340 S. BROADWAY ST.  
 AKRON, OHIO 44308  
 330-253-3100



### Barberton Outpatient Clinic

105 FIFTH ST. SE, SUITE 6  
 BARBERTON, OHIO 44203  
 330-745-0081



### North Summit Outpatient Clinic

792 GRAHAM RD., SUITE C  
 CUYAHOGA FALLS, OHIO 44221  
 330-928-2324



### Psychiatric Emergency Services

10 PENFIELD AVE.  
 AKRON, OHIO 44310  
 330-762-6110

## Statement of Financial Position

Year Ending December 31, 2005

<b>Public Support and Revenue</b>	<b>2006</b>	<b>2005</b>
Summit County ADM Board	8,486,572	8,322,668
Medicaid/Medicare	1,900,187	1,932,976
Pharmacy In-Kind Allowance	233,436	167,431
Grant Revenue	15,000	27,500
Special Events	11,431	5,598
<b>Total Public Support</b>	<b>\$10,646,626</b>	<b>\$10,456,673</b>
Fees for Service	289,572	313,033
Related Party Revenue	114,758	50,819
Miscellaneous Revenue	25,648	23,877
Contributed Services	28,613	36,764
Interest/Dividend Income	7,975	17,813
Realized gain on investments	4,744	1,627
Unrealized gain (loss) of investments	151	201
Donations	924	409
<b>Total Operating Revenue</b>	<b>\$472,385</b>	<b>\$444,543</b>
Total Public Support and Revenue	\$11,119,011	\$10,901,216
<b>Expenses</b>	<b>2006</b>	<b>2005</b>
Program Services	10,086,169	9,974,366
Management and General	1,088,453	1,038,748
<b>Total Expenses</b>	<b>\$11,174,622</b>	<b>\$11,013,114</b>
Change in Assets Increase/(decrease)	(55,611)	(111,898)
Net Assets of the Beginning of the Year	1,277,605	1,389,503
Net Assets of the End of the Year	1,221,994	1,277,605



**Community Pathways** is a publication of **Portage Path Behavioral Health**, with outpatient facilities in Akron, Barberton, and Cuyahoga Falls/Stow, and psychiatric emergency services in Akron.

Portage Path is an affiliate of the **County of Summit Alcohol, Drug Addiction and Mental Health Services Board**.

For more information about this issue, call 330-253-3100.

To make a referral, call (330) 253-3100.

For 24-hour/7-day **Psychiatric Emergency Services**, call (330) 762-6110.

To reach the **Support Hotline**, call (330) 434-9144.

*state-of-the-art care for your state of mind.*